

Need Help Paying Your Bill?

How do I pay my bill?

Contact your biller to get started. Once your biller has directed you to pay your bill through the PayNearMe payment network then completing your payment is a very simple process:

1. Follow the instructions provided by your biller and select a payment option.
2. For bank account and credit/debit card payments please enter in your account details, review your payment details then enter a payment amount and submit your payment.
3. For cash transactions take the barcode provided and have it scanned at a payment location nearby. Submit your cash payment with the store cashier and take the receipt as proof of payment. There are over [27,000 payment locations nationwide](#) including 7-Eleven and CVS Pharmacy stores.

If you have further questions please contact your biller directly.

What are my payment options?

The PayNearMe payment network supports the following payment options:

- Credit Cards
- Debit Cards
- Bank Accounts
- Cash at over [27,000 payment locations nationwide](#)

Contact your biller for more details.

What is PayNearMe?

PayNearMe is an electronic payment network that powers real-time bill payments, anytime and anywhere. We have partnered with thousands of billers to allow their customers to pay bills with debit and credit cards, bank accounts and cash at over 27,000 convenient payment locations nationwide. Contact your biller to get started.

How secure is my data?

Your security is our top priority so we've gone to extraordinary lengths to ensure that your information is a safe and sound.

How do I make a cash payment?

To complete a cash payment, take the barcode provided by your biller and have it scanned at an authorized payment location. The barcode can be displayed on your mobile phone, a printed payment slip or a PayNearMe card. If you do not have a barcode, contact your biller for more details.

At the payment location, submit your cash payment with the store cashier and take the receipt as proof of payment. There are over 27,000 payment locations nationwide including 7-Eleven and CVS Pharmacy stores.

Are there fees to make a payment?

All fees are clearly stated before you complete any payment, but more importantly, there are no hidden fees. Fees vary depending on the payment option and the biller. Please contact your biller if you have any questions or concerns about service fees.

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How do I know if my payment has been completed?

After making a payment, your payment is complete and your biller will be notified automatically. Please contact your biller with any questions about when they will apply your payment. Your receipt is proof of payment. Please review it for details pertaining to your payment.

- If you paid with cash you will receive a printed receipt from the store cashier. You may also receive a digital version sent to your phone or email.
- If you paid with a debit card, credit card, or bank account, the characters PNM*, the biller's name, and business type will appear on your account statement.

How do I lookup a payment to view a detailed receipt online (Cash Only)?

If you made a cash payment and want view a detailed online receipt, you can look up your payment and receipt details at: <https://home.paynearme.com/track-a-payment/>

I need a refund. What should I do?

Contact your biller if you need to request a refund.

How do I register my PayNearMe card (Cash Only)?

If you received a PayNearMe card from your biller it should be ready to make a payment at an authorized payment location. If necessary, you can register a card here. The PayNearMe card can only be used to make in-store cash payments.

Do you need immediate assistance?

Please contact your biller for all account related questions. If you have questions about a specific payment, please call PayNearMe's customer support number at (888) 714-0004 or email help@paynearme.com.